preface

ABOUT THIS GUIDE

This *Maintenance and Service Guide* is a troubleshooting and repair guide that can be used for reference when servicing the Compaq Deskpro 4000 and 6000 Series of Personal Computers. Only authorized technicians trained by Compaq should attempt to repair this equipment.

Compaq Computer Corporation reserves the right to make changes to the Compaq Deskpro 4000 and 6000 Series of Personal Computers without notice.

Symbols and Conventions

The following text and symbols mark special messages throughout this guide:

WARNING: Text set off in this manner indicates that failure to follow directions in the warning could result in bodily harm or loss of life.

CAUTION: Text set off in this manner indicates that failure to follow directions could result in damage to equipment or loss of data.

Text set off in this manner presents commentary, sidelights, clarifying information, or specific instructions.

The following format conventions distinguish elements of the text throughout this guide:

- Drive letters that are not in command lines are presented in uppercase type as shown here: drive A.
- Directory names that are not in command lines are presented in uppercase type as shown here: DIRECTORY.
- The file names are presented in uppercase italic type as shown here: *FILENAME*.
- The names of commands are presented in lowercase as shown here: install or a:\install.
- Commands that are to be entered at the system prompt may be shown on a separate line:

  a:install

- When you need to type information without pressing Enter, you are directed to “type” the information.
- When you need to type the information *and* press Enter, you are directed to “enter” the information.

Technician Notes

WARNING: Only authorized technicians trained by Compaq should attempt to repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly/module level repair. Because of the complexity of the individual boards and subassemblies, no one should attempt to make repairs at the component level or to make modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indications of component replacement or printed wiring board modifications may void any warranty.

CAUTION: To properly ventilate your system, you must provide at least 3-inches (7.62-cm) of clearance at the front and back of the computer.

CAUTION: The computer is designed to be electrically grounded. To ensure proper operation, plug the AC power cord into a properly grounded AC outlet only.

Locating Additional Information

The following documentation is available to support these products:

- User Documentation
- Technical Training Guides
- Compaq Service Advisories and Bulletins
- Compaq QuickFind
- *Technical Reference Guide*
- *Compaq Service Quick Reference Guide*